

**MINUTES OF THE MEETING OF
ARKANSAS 911 BOARD
May 21, 2020**

A regular monthly meeting of the Arkansas 911 Board was held 1:00 p.m. on Thursday, May 21, 2020 via conference call.

The following were in attendance:

Board

AJ Gary	Director, AR Division of Emergency Management
Skot Covert	Office of Auditor of State
Shelby Johnson	Director, AR GIS Office
Rusty McMillon	Judge, Greene County
Jamie Pafford-Gresham	Pafford EMS
Robert McGowen	Administrator of Public Safety, Benton County
Brian Presley	911/Dispatch Coordinator, Independence County
Chadwick Henson	Police Chief, City of Trumann PD
Tommy Sizemore	Fire Chief, Barling Voluntary Fire Department
Keith Edmonds	Madison County, OEM
Doug Sprouse	Mayor, City of Springdale
Tina Owens (proxy for AJ Gary)	Deputy Director, AR Division of Emergency Management
Jonathan Duran (proxy for Shelby Johnson)	Deputy Director, AR GIS Office

Administrator

Renee Hoover
Asst. Attorney General, State Agencies Dept., Office of Arkansas Attorney General
Leslie Rutledge:
Brad Nye

A quorum was declared, and Chairman Gary called the meeting to order and presided over the meeting.

Upon a motion made and seconded, the minutes of the April 16, 2020 meeting were unanimously approved as amended.

Financial Reports: The financial report was approved as provided which reflected the total assets and liabilities as of April 30, 2020 to be \$11,913,903.21 in which \$2,039,199.73 is in the State Treasury Money Management Fund account and \$9,874,703.48 is in the US Bank working capital account.

Expense Report: Monthly expenses of \$282,745.18 were approved for payment as submitted. Included in the approved expenses were:

- LEC Charges = \$274,390.38

Old Business

2020 PSAP Certification – An update was provided confirming that Executive Order 20-06 which originally included a waiver of the requirement to complete the annual PSAP Certification by April 1, 2020 until April 17, 2020 has been extended.

15% Allocation Balance by County Report - An updated report of the 15% Allocation Fund was presented reflecting a balance of \$728,171.17. This report reflects the total balance remaining and allocated for reimbursement for 16 PSAPs.

RFP – PSAP Consolidation – Ms. Hoover reported that there were five responses to the RFP for a consultant to develop a PSAP Consolidation plan for Arkansas PSAPs (SP-20-0080) which were formerly opened by the Office of State Procurement (OSP) at 1:00 p.m. on Monday, May 11, 2020. She also reported that training for the evaluation committee was provided by OSP via conference call at 3:00 p.m. on Wednesday, May 13, 2020. Jaime Pafford-Gresham confirmed that the evaluation committee will complete the scoring of the responses by Wednesday, May 27, 2020. Ms. Hoover shared that the timeline outlined in the RFP reflects that the oral presentations by the top three respondents will be scheduled for June 1, 2020. A recommendation was made to schedule the oral presentations in conjunction with the next Board meeting on June 18, 2020.

Intergovernmental Agreement with Arkansas GIS Office – Ms. Hoover shared that all documentation and OSP processes related to the agreement between the Arkansas 911 Board and the State GIS Office have been completed, and the review and approval of the agreement has been placed on the agenda for the June meeting of the Legislative Committee. Once approved by the Legislative Committee, the State GIS Office can begin the GIS data aggregation and coordination services for the NG911 implementation.

RFP – ESInet and NG911 Core Services – Ms. Hoover reported that responses to the questions returned by OSP will be completed at the end of this week.

New Business

AWIN – Penny Rubow provided an AWIN update to the Board.

TEXT-TO-911 – Ms. Hoover shared with the Board that she was contacted by Mary Boyd to share with the Board that Intrado is currently offering six months (possibly longer) free service in which text-to-911 calls to PSAPs that have not yet deployed text-to-911 service would be answered by Intrado’s Communication Center in which the caller’s text would be answered versus the caller receiving only a “bounce back” message indicating that the service is not available in their area. Intrado has been reviewing the content in the text-to-911 calls, and due to the alarming content and urgent need for emergency responses for help in that is being requested, and in situations where the caller cannot safely “call” 9-1-1,

Intrado has been working with the FCC to gain approval to offer the **free** service to PSAPs that have not yet deployed text-to-911 service. Ms. Hoover reported that most Arkansas PSAPs have not yet deployed text-to-911 service. And while there are solutions in which Arkansas PSAPs could deploy text-to-911 for a cost, text-to-911 could currently be deployed at no cost to all Arkansas PSAPs that have not yet deployed the service by deploying using the TTY solution that is currently required in PSAPs today to handle 9-1-1 calls from the deaf and hard of hearing community.

Due to the audio issues on the call, the Board requested Ms. Hoover to provide additional information before the Board confirmed a decision to distribute a recommendation of encouragement to Arkansas PSAPs that have not deployed a text-to-911 solution to consider the free service that is being offered by Intrado or implementation of the TTY solution available to PSAPs at no additional cost.

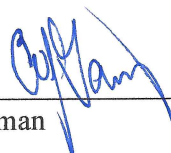
PSAP Consolidation – Ms. Hoover reported that she is still working on the master PSAP registry identifying the 9-1-1 call types handled by each PSAP and 9-1-1 call types that are transferred to a “secondary” agency or dispatch center. She also reported that she is including additional data in the report to reflect the centers for which each PSAP dispatches emergency responders. Also, being included in this report are corresponding circuit IDs for each PSAP and dispatch center. Ms. Hoover reported that the additional information is being included at this as it will be relevant data with a high priority delivery requirement for the consultant who is awarded the contract for SP-20-0080. Ms. Hoover shared that the data will also be a high priority delivery requirement for the NG9-1-1 provider.

Arkansas 911 Board Administrator – Service Agreement Expiring – Director Gary shared that the current service agreement for the administrator position is scheduled to end on June 30, 2020.

FROM THE FLOOR

The next regular meeting has been scheduled at 1:00 p.m. on Thursday, June 18, 2020, which will be set up to accommodate a face-to-face meeting at ADEM for the Board members. The meeting room will be set up to allow the required social distancing, and a zoom meeting will be established for guest attendance at the meeting. Information for all Arkansas 911 Board meetings will continue to be posted on the Arkansas Public Meetings calendar as well as the Arkansas 911 Board website.

There being no further business to come before the Board, a motion to adjourn the meeting carried.



Chairman