

**MINUTES OF THE MEETING OF  
ARKANSAS 911 BOARD  
May 15, 2025**

A regular monthly meeting of the Arkansas 911 Board was held at the Crawford County Emergency Communications Center at 1:00 p.m. on Thursday, May 15, 2025, with a Zoom link and conference bridge provided.

Chairman A.J. Gary called the Arkansas 911 Board meeting to order at 1:02 p.m. and presided over the meeting with a quorum declared with one vacant position.

**The following members were in attendance:**

**Board**

A.J. Gary, Chairman - Zoom	Director Arkansas Division of Emergency Management
Shelby Johnson	Director, Arkansas GIS Office
TJ Fowler - Zoom	Designee, Auditor of State
Rusty McMillon - Zoom	County Judge, Greene County
Sally Pittser - Zoom	911 Director, Union County
Doug Sprouse - Zoom	Mayor, City of Springdale
Danny Baker - Zoom	Police Chief, City of Fort Smith
Tommy Sizemore	Fire Chief, City of Barling
Jamie Pafford-Gresham - Zoom	Pafford Emergency Medical Services

**Executive Director**

C.J. Engel

**Assistant Attorney General**

Will Puddephatt

**The following members were absent:**

Bo Robertson	Director, Garland County Department of Emergency Management
Kevin Molder	Sheriff, Poinsett County

Motion made by Tommy Sizemore and seconded by TJ Fowler to approve the Minutes from April 17, 2025, Arkansas 911 Board Meeting. Motion carried.

**Financial Report** – C.J. Engel provided the financial report reflecting the total assets and liabilities as of April 30, 2025, to be \$24,439,222.78 in which \$12,971,132.92 is in the State Treasury and \$11,468,089.86 is with U.S. Bank.

**Expenses** – Expenses for month ending April 30, 2025, totaling \$1,203,901.95 included:

- LEC Charges - \$276,929.35
- Arkansas GIS Office - \$18,098.34
- AT&T Mobility FirstNet - \$41.23
- NENA - \$575.00
- U.S. Bank - \$858.13
- Contract Labor - \$15,600.00

- Faulkner County - \$400,000.00
- Union County - \$491,799.90

Motion by Rusty McMillon and seconded by TJ Fowler to approve the financial report and expenses as reviewed. Motion carried unanimously.

**15% Allocation Reimbursement Requests** - Requests for 9-1-1 CPE upgrade reimbursements were received by the following:

- Crittenden County - \$35,000.00

Motion by TJ Fowler and seconded by Sally Pittser to approve the 9-1-1 CPE upgrade reimbursement for Crittenden County. Motion carried unanimously.

Requests for PSAP consolidation reimbursements were received by the following:

- Crittenden County - \$400,000.00
- Pulaski County - Jacksonville - \$400,000.00

Motion by Danny Baker and seconded by Jamie Pafford-Gresham to approve the PSAP consolidation reimbursement requests for both Crittenden and Pulaski County - Jacksonville. Motion carried unanimously.

## OLD BUSINESS

**ALETA Training Update** – Shannon McCuin provided an update on the development status of the online Basic Telecommunicator Course. She shared that 6 out of 10 chapters had been completed, with completion still on track for July with in-person classes starting back up second half of the year.

## NEW BUSINESS

**Annual Legislative Report** – Mr. Engel provided an update to the Board with information collected and shared in the Annual Legislative Report that was submitted in March 2025, to the Governor’s Office and Arkansas Legislative Council. The following stats were included:

- 92 PSAPs operating as of December 31, 2024, down from 94 the year prior
- 1,859,479 9-1-1 calls in 2023
- 1,035 full-time and 182 part-time telecommunicators employed with 145 positions unfilled in 2023
- \$81,045,473.81 in reported expenses in 2023 while the Board distributed \$40,524,437.16 in 2024
- As of December 31, 2024, the ESInet contract has saved local jurisdictions a projected \$1,866,623.52 annually or \$23,044.68 average per PSAP
- In 2024, the Board reimbursed \$2,255,431.26 to local jurisdictions for 9-1-1 CPE maintenance, an increase of \$636,724.09 from the year prior
- In 2024, the Board reimbursed \$283,155.02 to local jurisdictions for 9-1-1 CPE upgrades
- In 2024, total revenues were \$47,733,407.06 and expenses were \$46,916,138.08

**Executive Session – Review Executive Director Agreement** – Chairman Gary announced that the Board would go into Executive Session to discuss and review the Executive Director Agreement, with no objections.

Exiting Executive Session and allowing attendees back in, Chairman Gary stated that no official actions were taken and announced that the Board was back in public session.

TJ Fowler made a motion to renew the Executive Director Agreement with C.J. Engel for a duration of two years with a 4% increase in the first year from the current agreement including a \$13,500 vehicle allowance, and a 4% increase in the second year with a \$15,000 vehicle allowance, seconded by Danny Baker. Motion carried unanimously.

**From the Floor**

A.J. Gary opened the floor to questions/comments from the board and/or guests.

County Judge Chris Keith gave an update on the status of Crawford County Emergency Communications and discussed the benefits and struggles from their consolidation. Chairman Gary thanked Judge Keith for hosting the Board's meeting.

Due to the Juneteenth holiday, C.J. Engel and Sally Pittser proposed moving the Board's next meeting to June 12, 2025, to allow for Union County to have their ribbon cutting and open house on the same day. Mr. Engel also proposed having the July 17, 2025, meeting in Faulkner County, and the August meeting on August 28, 2025, in Rogers with the Arkansas Emergency Management Association Conference. No objections.

The next regular meeting has been scheduled for 1:00 p.m. on Thursday, June 12, 2025, at the Union County Emergency Communications Center. Information for all Arkansas 911 Board meetings will continue to be posted on the Arkansas Public Meetings calendar as well as the Arkansas 911 Board website.

There being no further business to come before the Board, a motion by Rusty McMillon and seconded by Doug Sprouse to adjourn. The motion carried.

  
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Chairman